



# Introducing the Health and Wholeness Credit (Beta) Program

We are excited to announce the launch of our newest program, the Health and Wholeness Credit (Beta), designed to support our members in their journey to wellness. This innovative credit offers up to \$150 per household per month toward your PRA balance. Here's what you need to know:

## What is the Health and Wholeness Credit?

The Health and Wholeness Credit (Beta) is a monthly credit of up to \$150 per household. This credit is applied toward your PRA balance to help offset the costs of health and wellness services.

## How to Use the Credit:

You can use the Health and Wholeness Credit toward any of the following categories:

- Direct Primary Care (DPC) Memberships
- Naturopathic Medications/Supplements
- Acupuncture
- Services rendered by Naturopathic Providers
- Gym Memberships

***"Last week, I had an accident that broke my foot. As soon as Impact found out, they called me. They were not only concerned for my well-being but also proactive. They asked which providers I would be seeing so they could reach out to them ahead of time. They recognized how patients don't want to deal with the pain of bills while in pain and took this stress away from me! I'm an Impact member for life!"***

*—Bonnie G.*

## Submission Guidelines

- Requests must be submitted within 60 days from the date of service or product purchase to be considered.
- Only products and services rendered after July 1, 2024, will be eligible for this credit.
- Submissions for future dates will not be accepted.
- Products or services related to pre-existing conditions will not be eligible for this credit.

### SUBMISSION PROCESS

To apply for the Health and Wholeness Credit, use our electronic Health and Wholeness Credit Form (HAWC). Only submissions via HAWC will be considered for the credit. Claims submitted via EDI or mailed to the PO Box will not be eligible.

### START DATE

This is a Beta program and will begin on July 1, 2024 and will expire December 31, 2025.

### TERMS AND CONDITIONS

Once your PRA has been met, the credit will no longer be available. No refunds will be issued for unused credits.

This credit will only be applied for the month that products were purchased and/or services rendered. Amounts in excess of \$150 will not be applied to future months.

Not available for Impact Members in the Senior program.