

	Current version	New Version
Sharing Appeal	A member can appeal bill-sharing decisions with which they disagree if he or she believes:  • the medical records were misread, or  • the Guidelines were misapplied, or	A member can appeal bill-sharing decisions with which they disagree if he or she believes:  • the medical records were misread, or  • the Guidelines were misapplied.
	<ul> <li>one or more of the member's providers incorrectly recorded their medical history.</li> </ul>	
Determining Eligibility for Sharing	Medical bills related to a new condition, injury or illness are eligible for sharing, provided they are not listed in Section III. E. Not Eligible for Sharing. These bills may be subject to limitations if they are listed in Sections III. D. Limited Sharing.	Medical bills related to a new condition, injury or illness are eligible for sharing, provided they are not listed in Section III. E. Not Eligible for Sharing. These bills may be subject to limitations if they are listed in Sections III. D. Limited Sharing.
	Eligibility for sharing cannot be determined until after medical services are received and bills are submitted for sharing.	Eligibility for sharing medical bills, even for treatments that do not require pre-notification, is generally determined after the healthcare event. However, an earlier determination can be requested by the provider or member. This decision is based on relevant medical and lifestyle information. It may also require a review of medical records from 36 months prior to membership,



depending on the nature of the
illness or the circumstances of the
injury. Please note, even if a
preliminary determination is made
prior to treatment, such decisions
can be reversed if subsequent
findings indicate that the
treatment was, in fact, not eligible.
If access to necessary medical
records is denied, the associated
medical bills cannot be shared.